



## Finish & Product Warranty

Artisan Panels offers hundreds of options for the finish of your panels and associated product offerings. Finishes can range from standard RAL colors, to patinas, textures, and even metallics. All finishes are provided using some of the biggest and best names in the powder coating field. Names such as Tiger Drylac, IFS Coatings, Axalta, and Cardinal Brands. Whether you've selected a standard Polyester coating or a super durable, Artisan Panels uses the most notable and durable names in the industry.

### **Benefits and features of your finish.**

- Outstanding UV protection and adhesion to substrate
- Coverage on all sides allowing to be viewed from any angle
- The highest assortment of quality gloss and color choices

A: Artisan Panels finishes are warranted against corrosion and chipping under normal environmental conditions. However, if the panels and associated accessories are subject to elements such as exposure to corrosive environments, vandalism, collisions, accidents, unusual wear & tear, chlorinated waters, potable water, salted environments, industrial chemicals and force majeure are not covered. Additionally, any modifications that are made in the field such as cutting, sawing, drilling or bending will void the finish and product warranty.

B: Artisan Panels warrants that products are made to the approved shop plans that the customer approved in writing and are free from defects in materials and craftsmanship for one year from the delivery date. Warranty is transferable to end user. In the event of a warranty claim no labor, permitting or materials that may be required for removal or reinstallation will be reimbursed by Artisan Panels.

C: Changes in color hue, gloss, texture and shade of color over time are expected and are not considered a defect and such changes are not subject to any warranty claims.

D: Warranty claims must be made within 10 calendar days of receipt of product in the event that a customer or end user discovers defects in material, finish or craftsmanship. Customer or end user will allow Artisan Panels to provide replacement panels that meet or exceed our product standards in the event that the product cannot be repaired on site by Artisan Panels. Product and Finish Warranty will be void in the event that customer or end user installs Artisan Panels against our advice to replace the product. No labor, permitting or materials that may be required for removal or reinstallation will be reimbursed by Artisan Panels.